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1. What is MAP CREATOR ?

What is Map Creator ?

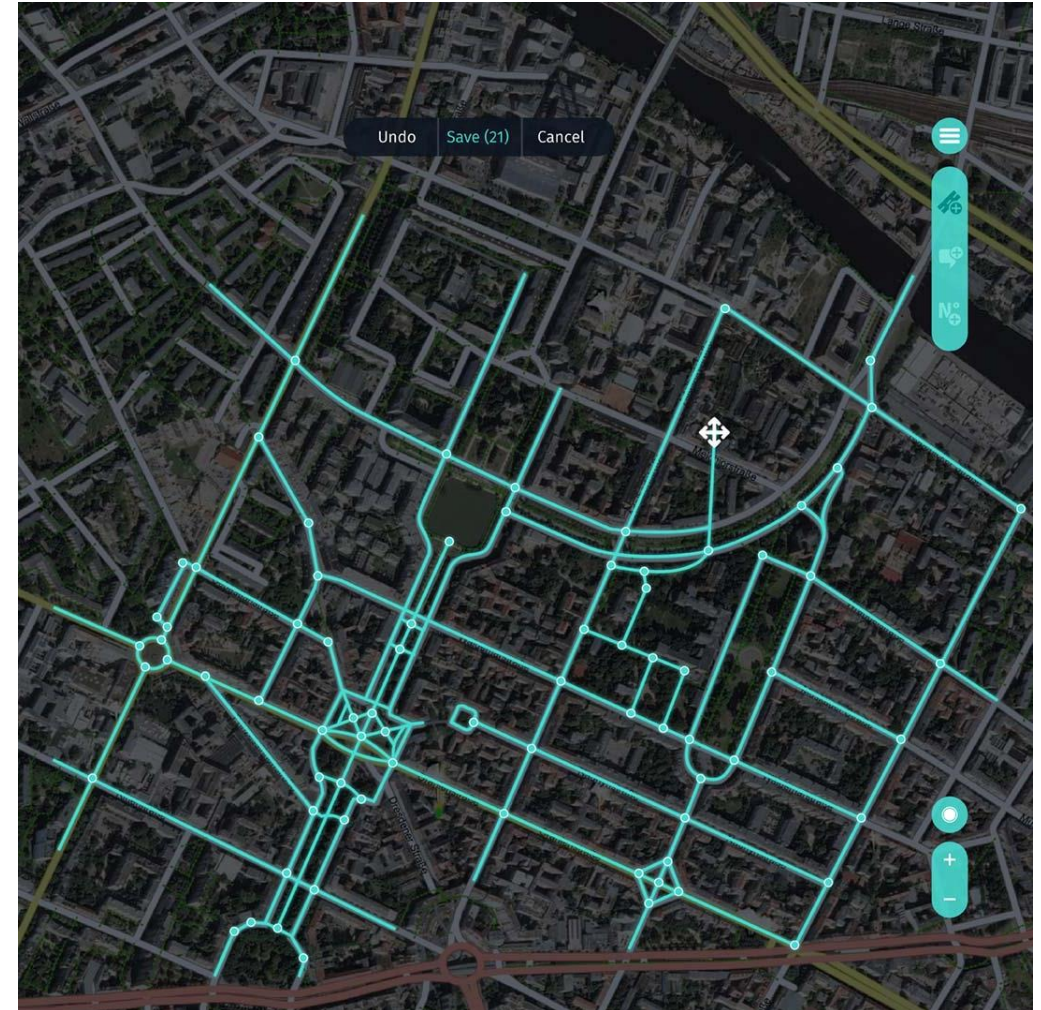
A live map tool that allows :

1. **Checking** the freshest map content.
2. **Editing** map content.
3. **Submitting** map feedback if edits cannot be done.
(=customer ticket)

***PLEASE NOTE:**

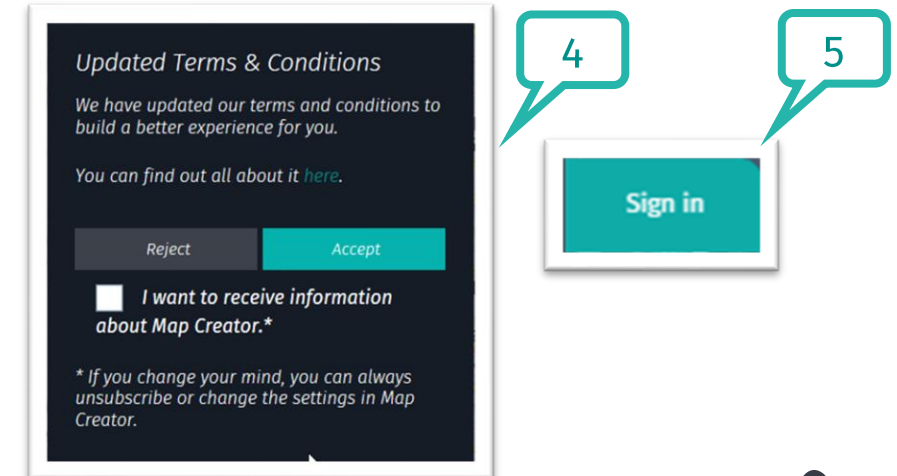
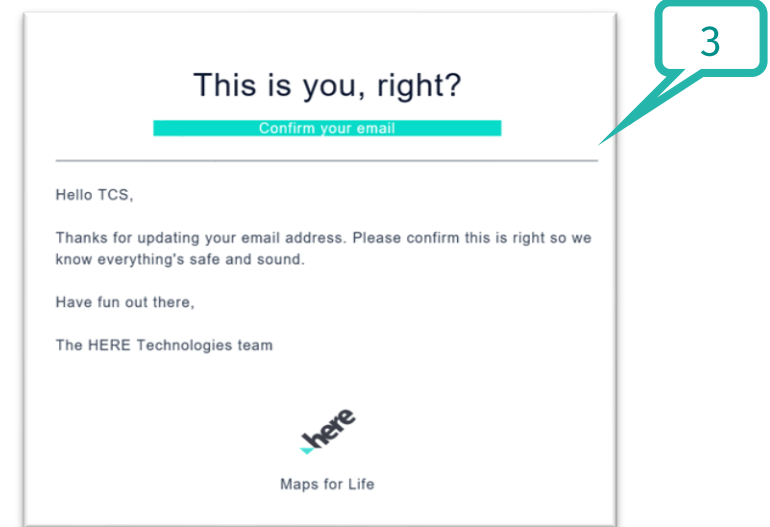
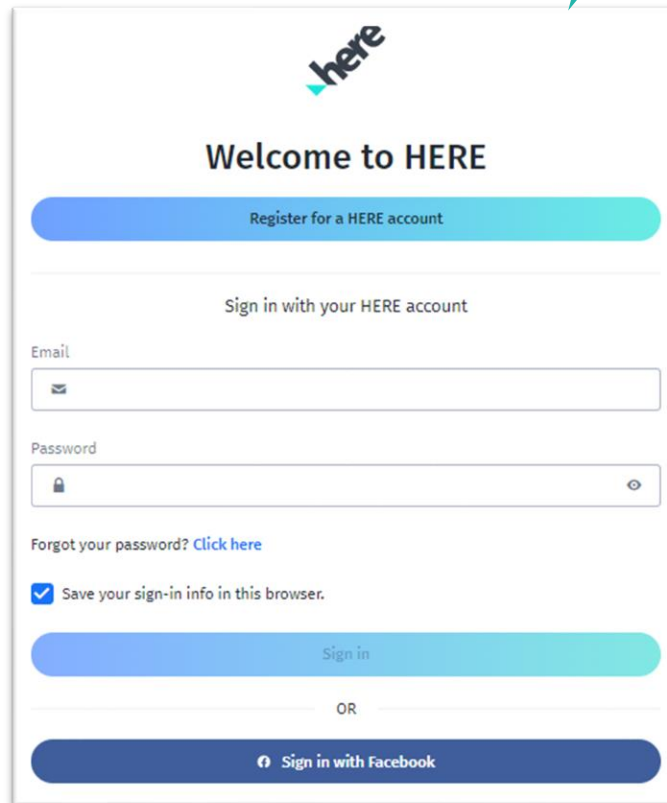
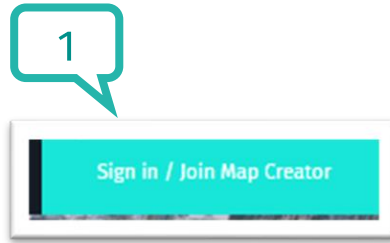
When a change has been complete in HERE Maps – it likely will not correspond to the current or upcoming map update for your navigation system. Map updates – particularly physical map updates – typically have a year of lead time for the map compilation and testing process

<https://MapCreator.here.com>



How to access to Map Creator ?

1. Go to <https://Map Creator.here.com>
2. Register for a HERE account.
3. Confirm your email.
4. Accept Terms & Condition.
5. Sign in.



Overview – (Please note some menus may differ in your view)

The screenshot displays the HERE Map Creator interface with several key components highlighted by callouts:

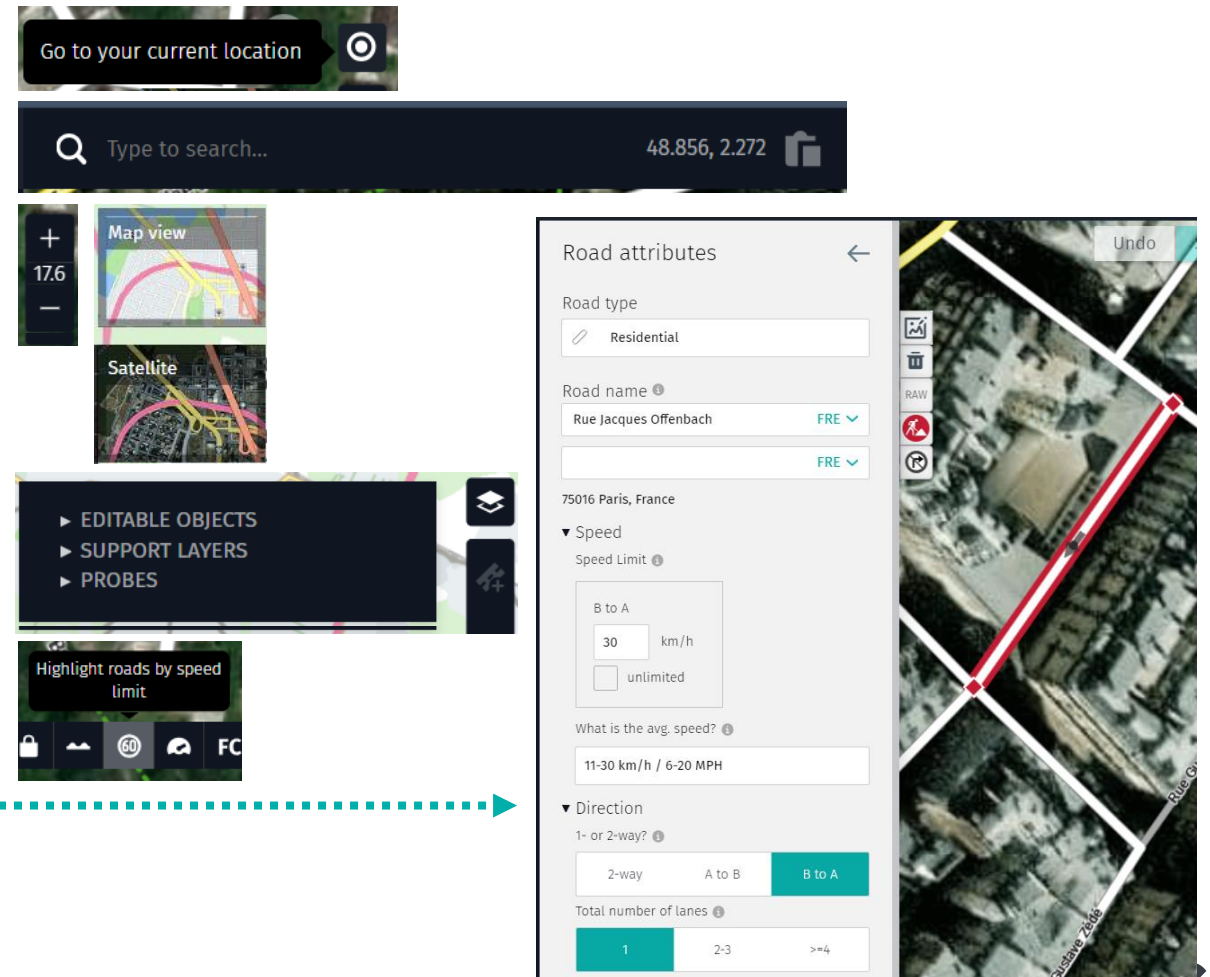
- Editor Search Bar:** Located at the top left, used for searching within the editor.
- Service Bar:** A vertical bar on the left side containing various utility icons.
- Editor Object Panel:** A panel on the left showing road attributes for 'Dorfstraße' in Chemnitz, Germany, including road type (Local access), name, and various attributes like speed and direction.
- Editing:** A central toolbar with 'Undo', 'Save', and 'Cancel' buttons.
- Editor Editing Bar:** A bar above the map showing the current editing context, such as 'Glösa-Draisdorf, Chemnitz, Saxony, Germany'.
- Editor Right Click Menu:** A context menu listing actions like 'Add new road', 'Remove this road', 'Select same-name roads', 'Copy details', 'Shape road', 'Edit turn restrictions', 'Report other map problem', and 'Start Discussion'.
- Top Bar:** The top navigation area with 'About Map Creator', 'Customer Ticket', 'Help', 'EN', 'Get the app', and 'Map Testing' links.
- Editor Edit Toolbar:** A toolbar on the right side of the map for editing objects.
- Editor Map Controls:** A panel on the right containing a list of 'EDITABLE OBJECTS' (Places, House numbers, Building outlines) and 'SUPPORT LAYERS' (Mapillary Traffic Signs, GPX Traces, Discussions, Address ranges, Road closures).
- Bottom Bar:** The bottom navigation area with a 'Feedback' link and copyright information.
- Editor Footer:** A small footer element at the bottom center.



2. Checking the current/freshest map content

Checking the freshest map content

1. Go to your current location
2. Or use the Search bar to look for Address, POI, X,Y
3. Zoom in/out, move the map.
4. Use Map Styles
5. Display feature layers
6. Highlight features
7. Select feature & Check attributes



3. Map Edits that can be made in Map Creator

Map Edits

Please note that you must zoom in to enable map edits !

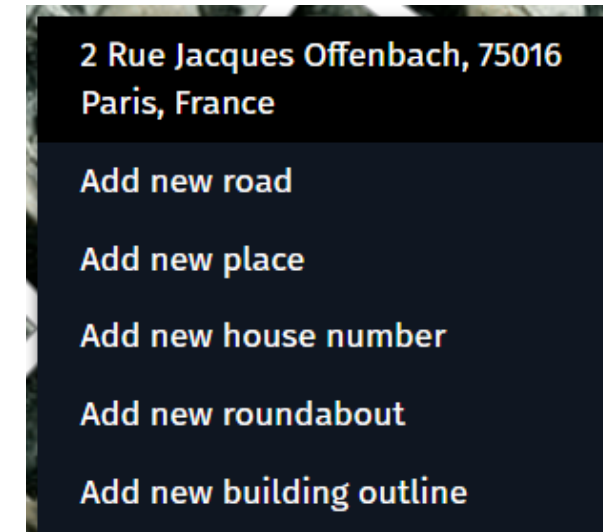
Editable features :

1. Roads
2. Place (=POI)
3. Addresses (=House Numbers)
4. Building outlines

Edition types :

1. Modification
2. Addition
3. Deletion

Right click on the location where you want to add a new feature.



Map Edits

ROADS ATTRIBUTES

Road type

- Residential
- Highway
- Main
- Local access
- Residential
- Parking lot road
- Pedestrian zone
- Pedestrian road
- Walkway or Trail

Road name ⁱ

Square Antoine Arnauld FRE ^v

FRE ^v

75016 Paris, France

Speed

Speed Limit ⁱ

A to B

10 km/h

unlimited

B to A

10 km/h

unlimited

What is the avg. speed? ⁱ

< 11 km/h / 6 MPH

Direction

1- or 2-way? ⁱ

2-way

A to B

B to A

Total number of lanes ⁱ

1

2-3

>=4

Structure type ⁱ

Open road

Tunnel

Bridge

Surface

- Road is paved ⁱ
- Poor surface quality ⁱ

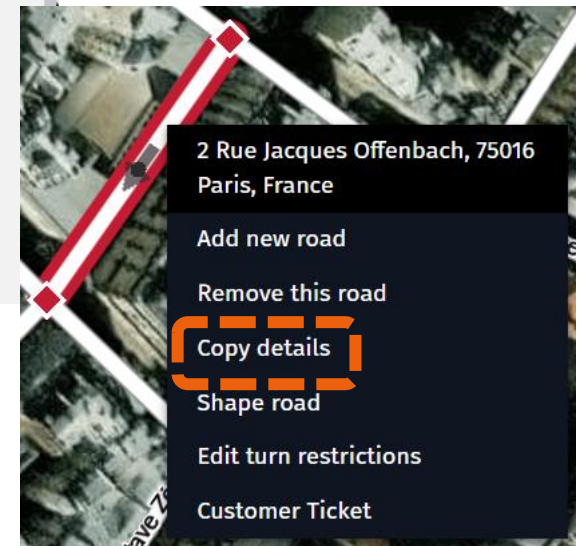
Road access

- Pedestrians are allowed ⁱ
- Local vehicular traffic only ⁱ
- Motorcycles ⁱ
- Cars ⁱ
- Taxis ⁱ
- Buses ⁱ
- Emergency vehicles ⁱ
- Delivery vehicles ⁱ
- Trucks ⁱ
- Carpool allowed ⁱ

Other attributes

- Good for cycling ⁱ
- Seasonal Closures ⁱ
- Is Slippery ⁱ

Note you can also copy the attribute of a feature and paste it to another one (see below).



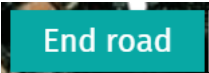
Map Edits

ROAD GEOMETRY

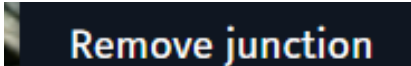
#1 - Adjust the geometry

1. Left click on the road
2. Move the shape points.

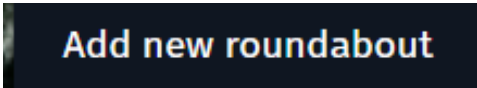
#3 - Adding a new geometry

1. Right click => Add New Road
2. Left click to add shape points
3. Double Left click to end the geometry (or click on ).
4. Edit the road attributes

#2 - Disconnect the geometry

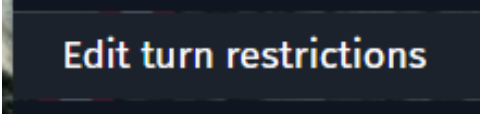
1. Right click on the road
2. Right click on the end of the road.
3. Select 

#4 - Add a roundabout

1. Right click on the location, close to the road (but not on the road) .
2. Select 
3. Move it to the right place.
4. Adjust the size.
5. Disconnect geometries if needed.
6. Reconnect geometries if needed.

Map Edits

ROAD RESTRICTIONS

1. Click on the road segment.
2. Right click on the end of the road (red square).
3. Select  **Edit turn restrictions**
4. Click on the sign to add /remove access to the connected roads.



Map Edits

PLACES ATTRIBUTES

Place attributes

Place categories

Restaurant* Fast Food

* primary category

Place name

ENG

FRE

FRE

Food type & Chain

Food type

Hawaiian/Polynesian

Chain

Address

Street & House No.

Avenue Mozart

Postal code Paris, France

Place attributes

Place categories

Restaurant* Fast Food

Eat & Drink 13

Going Out/Entertainment 18

Sights and Museums 23

Natural and Geographical 2

Transport 42

Accommodation 10

Leisure and Outdoor 24

Shopping 78

Business & Services 108

Facilities 75

Municipal Areas & Buildings 7

Place name

ENG

FRE

FRE

Food type & Chain

Food type

Hawaiian/Polynesian

Chain

(No chain)

231 East st

AKENA HOTEL

AUTOGRILL

Amarine

Au Bureau

BCHEF

BISTRO ROMAIN

BUFFALO GRILL

BURGER KING

Address

Street & House No.

Avenue Mozart

Postal code Paris, France

Contact Information

Telephone number

★

★

★

Mobile phone

Toll-free number

Email

Website

Other attributes

Opening hours

Open during selected hours

Open all the time

No opening hours available

<input checked="" type="checkbox"/> Monday	18:00 - 22:30	<input type="checkbox"/>	<input type="checkbox"/>
	11:00 - 14:30	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Tuesday	18:00 - 22:30	<input type="checkbox"/>	<input type="checkbox"/>
	11:00 - 14:30	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Wednesday	18:00 - 22:30	<input type="checkbox"/>	<input type="checkbox"/>
	11:00 - 14:30	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Thursday	18:00 - 22:30	<input type="checkbox"/>	<input type="checkbox"/>
	11:00 - 14:30	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Friday	18:00 - 22:30	<input type="checkbox"/>	<input type="checkbox"/>
	11:00 - 14:30	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Saturday	18:00 - 22:30	<input type="checkbox"/>	<input type="checkbox"/>
	11:00 - 14:30	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Sunday	18:00 - 22:30	<input type="checkbox"/>	<input type="checkbox"/>
	11:00 - 14:30	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Wheelchair accessible?

Full wheelchair access

Limited wheelchair access

No wheelchair access

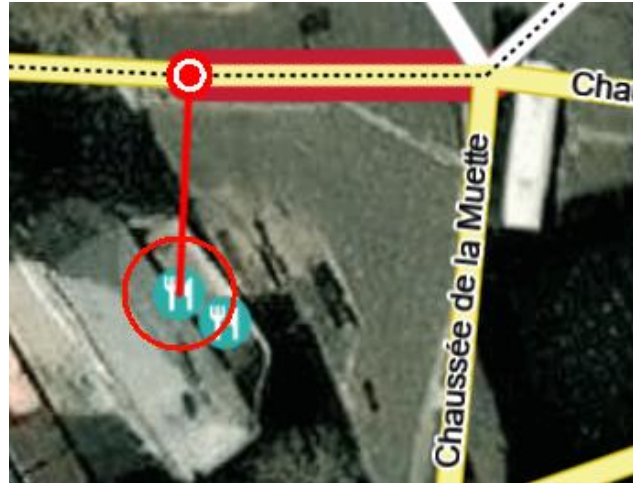
1. Move the mouse over the Place.
2. Select the appropriate Place.
3. Edit attributes

Map Edits

ADDING A PLACE

1. Right click on the location.
2. Edit the attributes.
3. Adjust the location of :

- Routing Point
- Display Location

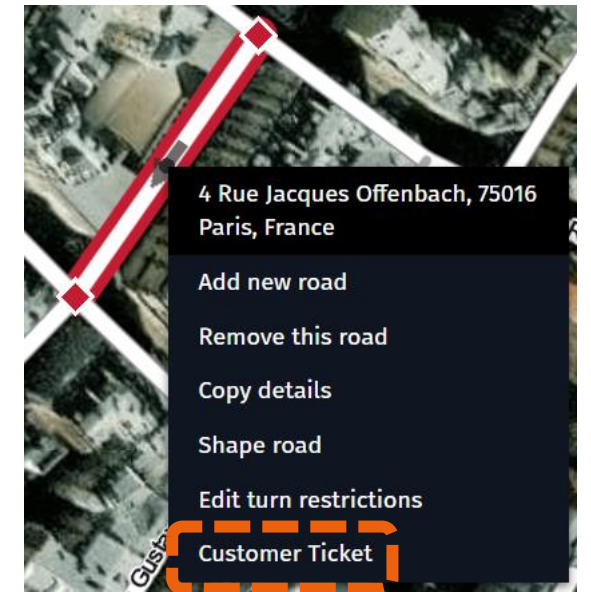


4. Map Feedback (for edits that can't be made in Map Creator

Map **Feedback** (=Customer Ticket)

Designed only for what can't be edited.

1. Right click on the location
2. Select a problem category.
 - Products (other content not visible in Map Creator, e.g. 3D, Safety cameras, etc.)
 - Road Network (Height, Toll Costs, Ferry)
 - Signs (Speed Limits, Truck restrictions, other road signs)
 - Road (Attributes and restrictions)
 - House Numbers
3. Select a problem type.
4. Provide a textual description of the issue.
5. Add evidence (optional) : image or Word document.

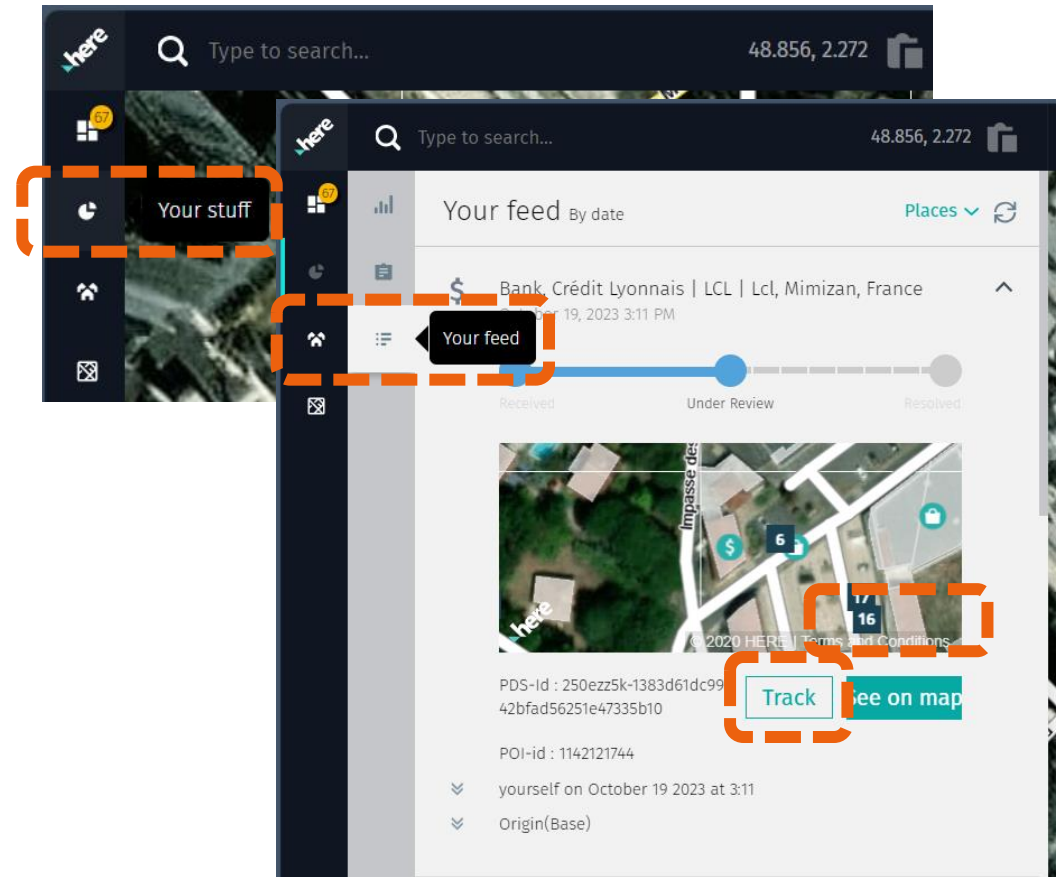


- Administrative
- Building
- Inappropriate content
- Outdoor
- Satellite Images
- Other

6. Ticket Tracking

Ticket Tracking

- The status of your map Edit/Feedback is visible in the menu **Your Stuff > Your Feed**.
- They are categorized by feature type :
 - *Received*
 - *Under review*
 - *Resolved/Rejected*
- To receive email notifications of status changes, please click on the **Track** button.



7. Frequently Asked Questions

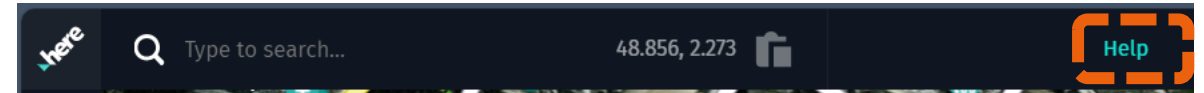
Frequently Asked Questions

1. Can I access to Map Creator from HERE WeGo ?

Yes. Go to <https://wego.here.com/> > Your profile > FAQ > Map Creator.

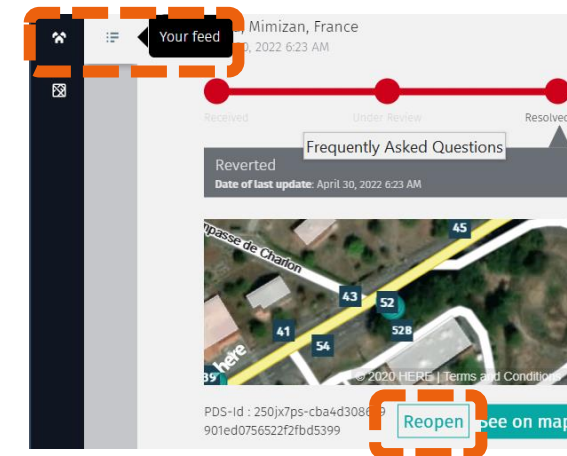
2. Are reference manuals available ?

Yes. They are available in the [Help](#) menu of Map Creator.



3. Can I reopen a Map Edit/Feedback if I disagree with the resolution?

Yes. Go to Your stuff> Your feed > Click on “**Reopen**”.



4. Are my inputs verified before being integrated?

Yes. A moderation process crosschecks input with other sources.
This can take weeks or months

5. Is Map Creator available on mobile phones ?

Yes. Look for “HERE Map Creator” on Apple Store / Google Play.

